

## **HIAWASSEE ANNOUNCES COURTWARE UPGRADES FOR WEBPAGE AND TELEPHONE PAYMENTS OF CITY TRAFFIC TICKETS**

The City of Hiawassee has announced that its Courtware system has now been upgraded effective June 15, 2014, to include a new Government Window for internet and telephone ticket payments. The upgrade will allow the City to:

- Take Payment over the Internet through a new Webpage. The Hiawassee Government Window payment site can be easily accessed by going to [hiawasseepayments.com](http://hiawasseepayments.com). A link will also be added to the City's main webpage to this new payment site.
- Utilize an IVR Phone System. Hiawassee is now set up with an IVR (Interactive Voice Response) system for automated, phone-based ticket information and payments (in both English and Spanish). The City's toll-free IVR (Interactive Voice Response) phone number for automated ticket information and phone-based payments is **1.844.854.0464**.

**For court dates, ticket amounts, and even to pay by phone, please call toll free 1.844.854.0464.**

City Clerk, Wylene White, remarked the "Our customers can now call this number, any time night or day, and get court dates, ticket amounts, and even pay by phone. Access is available in English or Spanish. Police Chief Jimmy Wright stated, "This is an important step forward for the Hiawassee Police Department and our City Courts as we work to improve our ability to better serve the public."

For further information, please contact: Rick Stancil, City Manager, City Hall, Hiawassee, Georgia (706) 896-2203.